



CALL CORE CONNECTIONS 1-84-GRAFAPEX (1-844-723-2739)

Healthcare professional and patient access, reimbursement, and financial support services

Benefit Investigations

• CORE Connections conducts benefits investigations to determine GRAFAPEX patient-specific insurance coverage, precertification or prior authorization requirements, and out-of-pocket costs (copay, coinsurance, deductible)

Precertification, Prior Authorization, and Appeal Support

 CORE Connections reduces the administrative burden and accelerates patient access to GRAFAPEX by assisting HCPs with insurance precertifications, prior authorizations, and denial appeals. This may include providing insurance precertification and prior authorization forms, medical policies, medical necessity forms, and appeal policies and procedures

Billing & Coding Support

 CORE Connections assists HCPs with billing and coding questions or issues related to GRAFAPEX (ie, ICD-10, CPT, and HCPCS codes)

Coupon Program

 CORE Connections provides a coupon program for commercially insured patients that may reduce patient out-of-pocket costs associated with GRAFAPEX such as copay, coinsurance, and deductible

Patient Assistance Program

• CORE Connections provides GRAFAPEX free of charge for uninsured patients who demonstrate qualifying financial need

Charitable Foundation Referrals

CORE Connections refers patients to charitable foundations that match their specific needs and may assist
with costs such as copay, coinsurance, deductible, medical travel expenses, and other treatment-related costs





Get support every step of the way with CORE Connections

Call or email us to learn more about how CORE Connections can support access to GRAFAPEX.



9:00 AM to 6:00 PM EST Monday through Friday (excluding holidays)



coreconnectionscare@pharmacord.com

